

# GO ABOVE AND BEYOND

## offering your clients service after installation

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The life of a Crypton fabric should be beautiful, long and most of all... clean! While Crypton is easy to maintain, it does require spot-cleaning and overall maintenance cleaning. Let Crypton create a custom maintenance program to keep the upholstery in your installation as beautiful as the day it was installed. Our program is proven to add 3-5 years to the life of your upholstered furniture.

### Program Highlights

- » Set up maintenance cleanings, programs tailored to fit each facility's needs
- » Tutorials on cleaning and care for janitorial staff
- » Trained, kind and courteous staff
- » Call line available for troubleshooting issues
- » Available throughout the continental U.S.
- » Uses only environmentally friendly, pH-balanced products

### HOW DO I GET STARTED?

1. **CONTACT US!** Write to us to let us know you are interested at [care@crypton.com](mailto:care@crypton.com) or **800.CRYPTON**.  
Designer or client, we are happy to discuss the program. We'll have a quick conversation, gathering information about the location, what fabrics you have installed, which areas of your facility you'd like serviced, etc. With this information, we can create a custom program to fit your facility.
2. **SIGN UP!** Approve the plan to get your facility started. Our team will call to set up a scheduled time to come and clean your upholstery.
3. **SIT BACK AND RELAX!** On the designated day, the technicians will arrive 15 minutes prior to close (if a restaurant) or at the designated time set up with the facility. They start by treating noticeable spots with our pH-balanced cleaning products. Next, the technicians will spray the cleaners evenly over the upholstery and then agitate it. Lastly, the fabric will be extracted using a low-pressure water-extraction machine. Any vinyl or leather surfaces can be cleaned and protected using our pH-balanced leather/vinyl cleaner and protector. Once complete, the technician will walk through with you (or your customer) to make sure all spots are removed and you (or your customer) are satisfied. If, for any reason, you (or your customer) are not happy, the crew will come back out within 48 hours to redo any fabrics needed.

Our goal (and we're sure yours, too!): Happy return clients.